

DPJ Pro Terms & conditions of sale is all goods must be paid for before dispatch, unless we have provided you with a credit account.

Upon placing an order you are agreeing to have read and understood our terms and conditions and accept all terms.

We reserve the right to cancel any order or part of, without explanation for a full refund. You the customer have the right to cancel the order within 24hrs of ordering as long as items have not being picked for dispatched or posted , We reserve the right to charge a re stocking fee of 10% of order value up to and inclusive of £5.00.

Items can be returned if ordered in error or you have changed your mind within 14 days of receiving the items subject to the following conditions, if still in the correct packaging, unopened and unused. A restocking fee of 10% will be deducted from your refund, upto and inclusive maximum of £15.00. Postage is the customers responsibility for unwanted return items, You must insure and use a trackable service and provide us with the details.

In the unfortunate event of items arriving damaged, please notify us and the carrier with 24 hours of delivery with evidence of damage and condition of parcel both external and internal to [info@dpjpro.uk](mailto:info@dpjpro.uk). we will provide a returns label for you via email for you to return the items, we reserve the right to refund your money or send a replacement item to you.

If an item is out of stock we will send your items out and forward the back order stock to you at no additional cost to yourselves, we will keep you informed should this be the case.

Upon placing an order you must forward a contact telephone number and valid email address and give us permission to forward these to the carrier of your parcels for the sole purpose of delivery , collection only.

We may contact you by electronic mail or text unless you wish to opt out, please email [info@dpjpro.uk](mailto:info@dpjpro.uk) if you do not wish to receive such messages.